

Highfield Cliftonville Road Northampton NN1 5DN

Tel: 01604 615000 Fax: 01604 615010

Direct Dial: (01604) 615335

Email Address: andy.howard@northamptonpct.nhs.uk

16 February 2005

To whom it may concern

Ted Piker has recently undertaken a piece of multi-agency commissioned research within the field of intermediate care, focusing on the utilisation of bed-based intermediate care and rehabilitation resources within South Northamptonshire.

This has proved to be a valuable and incisive report, which will act as a catalyst for change including the integration of intermediate care services across Health and Social Care. This research initiative was potentially sensitive, raising a number of challenging questions within and between respective organisations. Ted Piker's personal style and approach, meant that he was able to engage key stakeholders in an open and honest dialogue.

Yours faithfully

a. J. Harand.

Andy Howard
Director of Integrated Care & Operations